

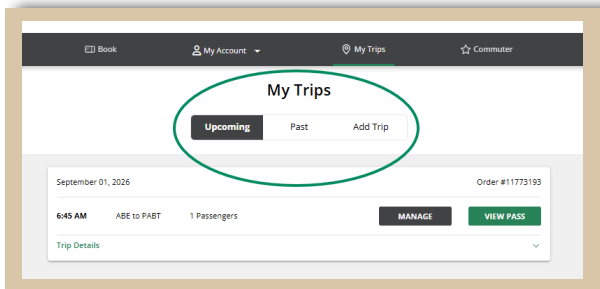
Your Confirmation Email Is Missing — But Your Ticket May Not Be!

You've completed your purchase, but the confirmation email hasn't arrived. Should you purchase your ticket again? Not necessarily!

While Trans-Bridge Lines sends confirmation emails after online purchases, an email that is delayed or does not arrive does not necessarily mean that your transaction was unsuccessful. Before making another purchase, we recommend checking your Trans-Bridge Lines account to verify whether your tickets were issued.

Check Your Upcoming Travel

If you have an account with Trans-Bridge Lines, simply **sign in** and select **My Trips** to view your scheduled travel. Your upcoming boarding passes will appear there if your purchase was successfully processed.



Checking your account before making another purchase can help prevent an unintended duplicate transaction and additional charge. It will also allow you to check your account details, ensuring your email address is spelled correctly. If you have multiple emails accounts, please ensure

your account reflects the one you wish to receive confirmation emails to your inbox for.

What If You Purchased as a Guest?

If you completed your purchase without signing into an account, you can still access your ticket using the **Find Boarding Pass** feature on the Trans-Bridge Lines website. You can locate your purchase using your order number and last name, or your email address and travel date.

If you frequently travel with Trans-Bridge Lines, we highly recommend creating an account. An account provides convenient access to your boarding passes, allows you to manage your travel and reschedule eligible tickets, and makes it easier to keep track of your upcoming trips.

Before You Purchase Again...

If your confirmation email hasn't arrived, take a moment to check your account or locate your boarding pass first. Your purchase may have been successfully processed even if the confirmation email has been delayed or did not reach your inbox.

You can also check your **Spam or Junk Mail folders** for the confirmation. If you continue to have difficulty locating your ticket or need assistance verifying a purchase, our Customer Service Department is available to help.

You may contact them at 610-868-6001 or 800-962-9135, Monday through Friday, 8:00 a.m. to 5:00 p.m.

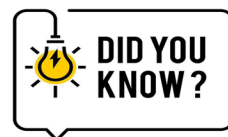


Sept. Commuter Fares >



Trans-Bridge Lines will operate special Holiday Schedules on **Monday, September 7**, in honor of the Labor Day.

To view the schedules, click [here](#).



We have a Blog page!

The Trans-Bridge Lines Blog, features fresh, timely content. We share helpful travel information, facts, opinions/commentary, travel suggestions, employee news, and updates on our service and industry. From travel tips to current issues and trends affecting our passengers, our blog helps you make the most of your travels.

Check it out and see what's new!

Back-to-School Season Is Here!



As a new school year begins, our roads become busier with school buses, students, parents, and

school staff heading to and from school. Please remember to stay alert and watch carefully for children near bus stops, crosswalks, and residential areas.

As you travel to and from our Trans-Bridge Lines stop locations, please be especially mindful of

children and parents who may be waiting at or traveling near residential bus stops and corners. Slow down, stay alert, and give pedestrians plenty of space.

We also encourage passengers to leave a little earlier and plan ahead for the chance of minor

delays, particularly during morning and afternoon commute times.

A few extra minutes can make your journey less stressful and keep everyone on the road safe.

Thank you for your cooperation!

Why Choose a Family-Run Bus Company Over a Travel-Tech Company?

When choosing a bus company, there's more to consider than finding a seat and booking a ticket. Who is actually operating your bus? Who is responsible for your journey?

For more than eight decades, Trans-Bridge Lines has been a family-run motorcoach company. We don't just arrange transportation—we operate it. Our experience, accountability, and personal commitment are built into every trip.



Founder A.J. Ferraro started in the bus industry in 1917

Experience You Can Count On

Operating motorcoaches takes more than an app or reservation platform. It takes experienced drivers, skilled maintenance teams, knowledgeable dispatchers, and people who understand the routes, equipment, schedules, and communities we serve.

*We know our buses. We know our routes.
And we know what it takes to keep
passengers moving safely and reliably.*

Accountability Matters

Technology can make booking convenient, but



Left, our skilled mechanics perform daily maintenance service on our motorcoaches. Right, Driver Joe Tissera prepares to transport the Lehigh Valley Phantoms.

some platforms connect passengers with transportation providers rather than operating the buses themselves.

With an established motorcoach operator, the connection is direct. The company you're dealing with is the company operating the transportation.

When plans change or an unexpected situation arises, real people are here to help.

Technology Is a Tool — Not the Operation

We embrace technology that makes travel easier, from online reservations to mobile ticketing and digital communications. But technology is only part of the journey.

The bus still needs to be maintained. The driver still needs to be trained. The schedule still needs to be managed. And passengers still need people they can count on. **That's the difference an experienced motorcoach company can make.**

More Than a Ride

As a family-run company, Trans-Bridge Lines is committed to building a business that lasts for generations. Transportation isn't simply something we arrange — it's what we do.

So when comparing your transportation options, look beyond the booking screen. Ask who operates the bus, who maintains the fleet, who trains the drivers, and who will be there when you need assistance.

When you choose Trans-Bridge Lines, you're choosing more than a ticket. You're choosing the people behind the journey.



Representing the second, third, and fourth generations of family operations are, from left, Janet JeBran, Thomas JeBran, Lauren Helgerson, Camille JeBran, Leslie Cruz, and James JeBran. 2026 also marked the beginning of the fifth generation of employees with the addition of Ben Cruz, shop worker.

Industry News ...



Source: Buses.org / Ben H. Rome

ABA Foundation's 2025 Economic Impact Study Finds U.S. Motorcoach Travel Grew to \$161.6 Billion

Finds motorcoach travel supports nearly 900,000 jobs and contributes \$28 billion in taxes

The American Bus Association (ABA) Foundation announces the release of its 2025 Motorcoach Economic Impact Report, conducted by Tourism Economics, which measures the full scope of the motorcoach industry — both group travel and scheduled service — and its contribution to the United States economy.

[View Report / Key Findings >](#)

Traveling With Us? Please Leave Pets at Home



Trans-Bridge Lines does not permit pets on our motorcoaches.

Service animals will be transported as defined by the United States Department of Transportation, following the Americans with Disabilities Act (ADA) guidelines. All other animals are prohibited, including emotional support animals.

Service animals are defined as dogs that are individually trained to do work or

perform tasks for people with disabilities. Service animals are working animals, not pets. The work or task a dog has been trained to provide must be directly related to the person's disability. Dogs whose sole function is to provide comfort or emotional support do not qualify as service animals under the ADA.

When Trans-Bridge Lines transports service animals, following Americans with Disabilities Act (ADA) guidelines, they must remain on the floor, cannot block the aisle, may not occupy a seat, or sit on the passenger's lap.

A service animal must be under the control of its handler. Under the ADA, service animals must be harnessed, leashed, or tethered, unless the individual's disability prevents using these devices or these devices interfere with the service animal's safe, effective performance of tasks. In that case, the individual must maintain control of the animal through voice, signal, or other effective controls.



A Reminder: Savings-Based Fare Pricing

A friendly reminder when planning your next trip with Trans-Bridge Lines — **our fares are savings-based!** Fares are determined by demand and availability, so the price you see today may be different from the price you see later. In general, **booking earlier gives you more opportunities to find a lower fare!**

If your travel plans are set, don't wait to purchase your tickets. Buy **online**, **in person**, or through our App!



Spotlight on the Bus Stop!

Discover the Convenience of Hellertown Park & Ride

Traveling with Trans-Bridge Lines is easy and convenient when you start your journey at our **Hellertown Park and Ride!** This stop provides passengers with a convenient place to park and board for travel to New York.



The PennDOT Hellertown Park and Ride is located at Silvēx Road, Bethlehem, PA 18015. It is situated directly off Interstate 78 (Exit 67), right behind the Turkey Hill Market and Wendy's fast-food restaurant.

The stop is especially convenient for travelers from Hellertown, Bethlehem, Saucon Valley, Center Valley, Coopersburg, and Quakertown.

The facility offers a large, free parking lot with wheel-chair-accessible spaces. While PennDOT generally discourages long-term or residential storage, this specific lot is commonly used by commuters leaving their vehicles for multi-day trips to New York City.

The park and ride falls within the standard patrol routes of local police departments (Hellertown and Lower Saucon) due to its highly visible location directly off the I-78 exit ramp and right next to high-traffic businesses.

Passengers using the Hellertown Park & Ride should park only in designated areas and observe all posted parking restrictions. Vehicles should be securely parked and locked, and passengers should allow enough time to park and reach the boarding area before their scheduled departure.



TRANS-BRIDGE TOURS INC.

Tours and Vacation Travel

Upcoming Tours!



Multi-Day Tours

Pennsylvania Grand Canyon — Wellsboro, PA

September 24 (Thu) – 25 (Fri)

2 Day Tour / 3 Meals

\$634 Single / \$521 Double / \$489 Triple / \$475 Quad

Accommodations: Penn Wells Lodge

Includes: Hiawatha Paddlewheel Riverboat, PA Grand Canyon Overlook & Visitor Center, PA Grand Canyon Overlook & Visitor Center, "Cowboy Cookout", and Covered Wagon Ride into PA Grand Canyon's Upper Gorge.

Hudson Valley High Society - Hyde Park, NY	Oct 15-16	\$542 Double
Wheeling, WV — "Festival of Lights"	Nov 16-18	\$717 Double
A Gilded Age Christmas: Newport, RI	Dec 6-8	\$759 Double

One-Day Tours



West Point Tour & Hudson River Cruise	Sep 18	\$205
Ellis Island & Statue of Liberty	Sep 19	\$119
Bronx Zoo	Sep 20	\$122
9/11 Memorial & Museum	Oct 3	\$128
Washington DC - Fall Day at the Capitol	Oct 17	\$113
New York City Gourmet Shopping	Oct 18	\$99
Mutter Museum & Eastern State Penitentiary	Oct 29	\$130
Metropolitan Museum of Art - Fifth Avenue	Nov 3	\$127
Brooklyn Chocolate Tour	Nov 10	\$197
American Music Theater — Winter Wonderland	Nov 29	\$182
A Brandywine Christmas — Brandywine Museum of Art & Noel at Nemours Estate	Dec 1	\$162
Radio City Christmas Spectacular	Dec 2	\$175
Longwood Gardens Christmas	Dec 6	\$147
Brooklyn Christmas Lights	Dec 9	\$232
Cape May Christmas	Dec 10	\$223
"Holly Jolly Holiday" at Dutch Apple Dinner Theatre	Dec 12	\$164

Casino Tours

Caesars Hotel & Casino / Resorts Casino Hotel — \$75
 Bonus: Resorts — \$25 Slot Play OR Caesars — \$25 Slot Play
 Sept 5 (Sat), 26 (Sat) | Oct 17 (Sat)



Adventure Awaits!



2012 Industrial Drive, Bethlehem, PA 18017
 610-868-6001 | TransBridgeTours.com
webmaster@transbridgetours.com



View All Tours!

Reserve Now!