

## A Reminder on Passenger Awareness During Ongoing Global Developments

As tensions involving Iran continue to evolve, security experts and government agencies are urging increased vigilance across the United States, particularly in public spaces.

While there is no indication of a specific or imminent threat to motorcoach carriers, officials note that periods of international conflict elevate risk. These may include cyber activity targeting infrastructure, misinformation campaigns, or isolated incidents carried out by individuals acting independently. Public transportation systems, due to their accessibility and high passenger volume, are often included in broader safety awareness efforts.

In response, the long-standing national campaign **“See Something, Say Something”** remains a key component of public safety strategy. The initiative

encourages individuals to remain alert and report suspicious activity to authorities or transportation personnel, reinforcing a shared responsibility for security.



For passengers, awareness begins with recognizing what is out of the ordinary. Unattended bags, attempts to access restricted areas, unusual behavior, or unfamiliar individuals lingering in operational spaces may warrant attention. Additionally, in today’s digital environment, suspicious emails, fraudulent ticketing communications, or unexpected requests for personal information

should also be treated with caution. Transportation providers, including Trans-Bridge Lines, continuously review safety protocols to ensure preparedness. However, officials emphasize that passengers themselves play an important role in maintaining a secure travel environment.

If something appears suspicious, it should be reported promptly to a driver, terminal staff member, or in urgent situations, local law enforcement. Timely reporting allows trained personnel to respond appropriately, often preventing escalation.

Despite the heightened global climate, experts stress that travel remains safe, and awareness, not alarm, is the goal. By staying observant and informed, passengers can support a secure and reliable transportation experience.



April Commuter Fares >>



### Doylestown/Flemington Passengers Only:

We invite you to take a few minutes to complete our brief **Doylestown/Flemington Passenger Survey, available now through April 10.**

Your comments, suggestions and insights help us improve our service and better meet your travel needs.

All participants are eligible to enter our drawing for a Round-Trip ticket!

Take Survey >

### Catch the Bus!

New to traveling with Trans-Bridge and are not aware of our Bus Stops? Click [here](#) for the most up-to-date listings of our current stop locations.



Wishing our passengers a joyful and peaceful Easter.

May your holiday be filled with warmth, renewal, and time spent with those who matter most.

Thank you for your business!

## Ticket Procedure for Canceled Runs

Trans-Bridge Lines would like to remind passengers that **ticket cancellations and refunds are not processed automatically** when a run is canceled, regardless of the reason.

In many cases, passengers choose to manage their travel plans by rescheduling for a later departure or different day and time.

For those who prefer this option, our team is available to assist in finding a suitable

alternative.

Passengers who wish to inquire about refunds, request a credit, or receive assistance with rescheduling are encouraged to contact our **Customer Service Department at 610-868-6001, Monday through Friday, from 8 a.m. to 5 p.m.**

You may also email [webmaster@transbridgelines.com](mailto:webmaster@transbridgelines.com) with your ticket details and request. Each request is handled on a



case-by-case basis and each passenger’s specific circumstances are considered.

We appreciate your cooperation, and we remain committed to providing flexible solutions to meet your travel needs.



# April is Stress Awareness Month



April is recognized as **National Stress Awareness Month**, a time to highlight how stress can affect overall health and well-being. Effectively managing stress is a key part of maintaining both physical and mental wellness, and it can help prevent existing health issues from worsening.

## What is stress?

Everyone experiences stress differently, so there is no single definition. Generally, it is understood as a state of physical, mental, or emotional tension. It often arises when a person feels overwhelmed, anxious, or under threat. Developing healthy coping strategies and seeking appropriate support can help reduce its impact.

## Common responses to stress may include:

- Shock, denial, or feeling numb
- Sadness, frustration, or helplessness
- Trouble focusing or making decisions
- Physical symptoms such as headaches, back pain, or stomach issues
- Increased reliance on substances like tobacco, alcohol, or drugs

Chronic stress can have serious physical consequences. Beyond fatigue or irritability, it can contribute to conditions such as digestive issues, depression, heart disease, and even stroke. When you're stressed, your body releases hormones that raise heart rate, blood

pressure, and blood sugar. While helpful in short bursts, prolonged exposure to these effects can be harmful.

Not all stressors are within your control. In those situations:

- Accept what cannot be changed and focus on what can
- Avoid dwelling on uncontrollable circumstances
- Redirect your energy toward calming activities
- Set realistic personal goals that support your overall well-being

## Healthy ways to cope

- Prioritize self-care: eat well, stay active, and get enough rest
- Take breaks when needed to recharge
- Talk openly with someone you trust, such as a friend, family member, or professional
- Avoid using substances as a coping mechanism
- Seek professional help if stress becomes overwhelming or persistent

One of the most important skills is being able to communicate about stress—both sharing your own experiences and supporting others.

For additional support, organizations the CDC provides practical strategies for managing stress effectively.

# Key Information About Reservations



Trans-Bridge Lines recognizes that a reservation-based system can sometimes raise questions for passengers, particularly when it comes to understanding policies, procedures, and travel expectations.

Because reservations involve specific departure times, ticket conditions, and availability, we understand that customers may need clarification on topics such as changes, cancellations, and boarding requirements.

Our goal is to provide clear, consistent information and responsive customer support so passengers feel confident navigating the system and can plan their travel with ease. **Here are the keys points to know:**

1. All tickets are **non-refundable**.
2. **Tickets are valid only for the day, time, and run scheduled.** Tickets become null and void after the scheduled bus departs.
3. If a passenger cannot make their scheduled run, they are expected to reschedule the ticket before the original departure time.
4. Passengers booked for any run are encouraged to **arrive approximately 15 minutes early**.
5. Customers who wish to board an earlier bus on the same scheduled day of travel as their original ticket, may do so as a standby passenger. Standby passengers are defined as passengers arriving without a ticket, an incorrect ticket, or those who intend to pay a Cash Fare.
6. A processing fee of \$3 per ticket will be charged for all One-Way tickets. Commuter Passes will be charged a flat processing fee of \$6.
7. A rescheduling fee of \$5 per ticket will be charged for all One-Way tickets. This fee does not apply to Commuter Passes.
8. Commuters are afforded eight (8) hours to reschedule tickets after a missed run. After that time, the boarding pass will be come null and void.
9. Reservations offer confirmed seating on the bus, but not a particular seat. Trans-Bridge Lines does not provide seat assignment or preferential seating.
10. Passengers must have a ticket to board the bus. No exceptions. Drivers are not permitted to transport passengers to an alternate stop for the purpose of purchasing a ticket once transportation has commenced.

## Flemington Stop Update

Trans-Bridge Lines continues to utilize a alternate stop location for our Flemington Service.

the **Hunterdon County Link Bus Transfer Center located at 80 Park Avenue.**

Our regular location at Liberty Village Lower

Commuter Lot (P) 81 NJ-12 is currently being used as a staging area for ongoing construction in the area.

[View Park Place Map >](#)



**I'm trying to add a new credit card to my account and it will not allow me to. Why?**

In order to add and save a new form of payment to an account, you must be in the process of making a purchase.

Our system currently does not allow you to update your payment information outside of

a purchase. When purchasing a One-Way, Round-Trip, or Commuter Pass purchase, follow these steps for storing a new form of payment:

- ✓ Sign in to your account
- ✓ Choose the Commuter Pass or

ticket you wish to purchase  
 ✓ Click Agree to Terms and Conditions and Continue  
 ✓ On the Select Payment Method page, click Select next to  
 ✓ Enter a new credit card  
 ✓ On the top left, check the box: **Store this card in my account**

# Trans-Bridge Employee Honored with Silver Service Award

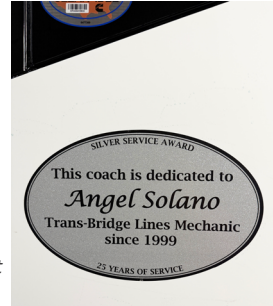
We're proud to share that first-class mechanic **Angel Solano** has been honored with the **Trans-Bridge Lines Silver Service Award**. This award recognizes employees who have reached the remarkable milestone of 25 years of active service.

As part of this distinction, a motorcoach is named in the honoree's recognition, with decals displayed on both the interior and exterior. Angel selected Bus 485 — one of our newest coaches — for this special tribute.

**Angel began his career with Trans-Bridge in 1999.**

Outside of work, he enjoys spending time with his wife, Virginia. Together, they have three grown children. He's also a fan of quarter-mile car racing.

When asked what has kept him with the company for so many years, Angel credits the people. He shared that his manager, Jerry Featherman, is fair and a "good guy" to work for. He also recognized Tom and Jim JeBran, describing them as first-rate owners and bosses who make coming to work each day a pleasure.



Right: An up-close look at the Silver Service decal!



Above, from left: Jim JeBran, Executive Vice President and Treasurer; Tom JeBran, President; Angel Solano, First-Class Mechanic; Jerry Featherman, Fleet & Facilities Maintenance Manager; and Mark Ertel, Vice President of Operations.

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**TRANS-BRIDGE TOURS** INC.  
Tours and Vacation Travel



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## Premiere Tour of 2026 ...



**Chicago, IL - "Windy City Wonders"**  
Sep 27 (Sun) – Oct 2 (Fri)  
6 Day Tour / 9 Meals / \$2,222 Double

Includes: Chinatown Gate - Dumpling-Making Experience & Guided Chinatown Tour; Baha'i House of Worship; All-Day Guided Chicago City Tour; Tour of Wrigley Field (subject to availability); Deep Dish Pizza Night; 360 Chicago - Observation Deck; A Day at the Museum - Choice of Shedd Aquarium & Field Museum or Museum of Science & Industry; Chicago Gangster Dinner Show; Chicago River Architectural Cruise & Navy Pier.

## Upcoming Multi-Day Tours ...

<u>Cape May Coastal Getaway</u> .....	May 6-8 .....	\$786 Double
<u>Niagara Falls, ON</u> .....	May 27-29 .....	City View \$1,000 Double Falls View Room \$1,084 Double
<u>New England Island Hopping</u> .....	June 1-5 .....	\$1,299 Double
<u>Maine: Lighthouses &amp; Lobsters</u> .....	June 8-12 .....	\$1,552 Double
<u>Finger Lakes Past &amp; Pour - New York</u> .....	June 23-25 .....	\$907 Double
<u>Boston &amp; Beyond with Sail Boston</u> 'Sails, Spells & Colonial Tales' .....	July 9-12 .....	\$1,368



### Outer Banks, NC - Lighthouses & Wild Horses May 17 (Sun) – 21 (Thu)

5 Day Tour / 7 Meals / \$1,694 Double

Includes: Whalehead; Currituck Beach Lighthouse; Wild Horse Tour; Fort Raleigh on Roanoke Island; Elizabeth Gardens; Wright Brothers Memorial; Cape Hatteras Ntl Seashore; Cape Hatteras Lighthouse & Graveyard of the Atlantic Museum.



### Pittsburgh, PA - Steel City Highlights June 14 (Sun) – 16 (Tue)

3 Day Tour / 3 Meals / \$703 Double

Includes: Duquesne Incline; Gateway Clipper Sight-seeing Cruise; Guided Tour of Pittsburgh; Nationality Rooms at the University of Pittsburgh's Cathedral of Learning; Pittsburgh "Strip District"; Heinz History Center; Bost Building & Carrie Blast Furnace.

## Upcoming One-Day Tours ...

<u>Ntl Cherry Blossom Festival - Washington DC</u> .....	Apr 11 .....	\$113
<b>2 Seats Left!</b> <u>Brooklyn Pizza Tour</u> .....	Apr 14 .....	\$203
<u>Ellis Island &amp; Statue of Liberty</u> .....	Apr 25 .....	\$119
<u>New York City Gourmet Shopping</u> .....	May 3 .....	\$99
<u>Murder Mystery Show &amp; Lunch at</u> <u>Peddler's Village</u> .....	May 13 .....	\$163
<u>Longwood Gardens - Festival of Fountains</u> .....	May 15 .....	\$127
<u>Green Dragon &amp; Kitchen Kettle Village</u> .....	May 22 .....	\$83
<u>Broadway - Beaches: The Musical</u> .....	May 27 .....	\$247

### Broadway - Death Becomes Her:

<u>A Musical Comedy</u> .....	May 27 .....	\$225
<u>Baltimore Inner Harbor</u> .....	June 6 .....	with Aquarium ..... \$147 without Aquarium ..... \$104
<u>"All Shook Up" at</u> <u>Dutch Apple Dinner Theatre</u> .....	June 12 .....	\$164
<u>9/11 Memorial &amp; Museum</u> .....	June 14 .....	\$128
<u>Lancaster County Farm &amp;</u> <u>Smokehouse Experience</u> .....	June 18 .....	\$167
<u>Cape May Land &amp; Sea</u> .....	June 20 .....	\$142

Adventure Awaits!



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