

Keeping you informed 2026 Changes

Change in business is inevitable, and while we continuously strive to keep our processes simple and straightforward, we understand that transparency is key to maintaining clear and effective communication with our passengers.

To that end, Trans-Bridge Lines has recently updated several policies and fare structures, with additional improvements planned in the coming months. These changes are designed to streamline our operations, reduce confusion, and ultimately make your travel experience more convenient and efficient.

Here are the changes implemented to date:

Processing Fees

Processing fees have been revised as follows:

⇒ All tickets purchased online, in person, or by phone (to our Main Office) will incur a \$3 processing fee per ticket (previously \$2).

⇒ Commuter Pass purchases will incur a \$6 processing fee per pass (previously \$4).

All applicable processing fees are clearly displayed prior to payment so passengers can review charges before completing their transaction.

Fees are being increased due to the price of utilizing our ticketing vendor and their cost structure.

Ticket Rescheduling Fees

A standardized rescheduling fee structure is now in place:

⇒ All ticket reschedules, whether completed online, in person, or by phone (to our Main Office), will incur a \$5 per ticket rescheduling fee, regardless of when the change is made.

The prior policy allowing free rescheduling 30 minutes or more before departure is no longer in effect. Previously, tickets rescheduled within 30 minutes of departure incurred a \$2 fee.

⇒ Rescheduling fees do not apply to Commuter Passes, which continue to include free rescheduling.

Commuter Pass Rescheduling

The rescheduling window for Commuter Pass tickets has been adjusted. Previously, missed runs could be rescheduled up to 16 hours after departure. This time frame has now been reduced to eight hours past a missed run.

This adjustment enables our staff to more accurately anticipate passenger counts and better plan daily operations.

New York / Newark Airport Fares

New York and Newark Airport are now matching fares. This allows passengers to reschedule their travel to either destination, without incurring a fare difference.

Presidents Day Schedules



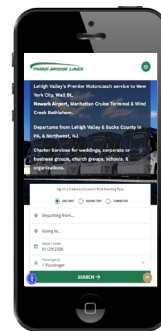
We will operate with modified Friday schedules on Presidents Day, Monday, February 16.

[View Schedules >>](#)



View February Commuter Fares >>

Coming Soon!



Trans-Bridge Lines is excited to share that a mobile app for passengers is coming soon. In partnership with our ticketing vendor, we have completed several key steps in the development process to bring this new tool to life. Our vendor's technicians are now putting the final touches on the app, ensuring a smooth and reliable experience for our riders.

Once launched, the app will be available for both iPhone and Android devices, making it easier than ever to access schedules, manage tickets, and stay connected while on the go!



Mind the Modal

The intermodal area at Lehigh Valley Airport is designated for buses only. No other vehicles are permitted to use the intermodal for passenger pickup or drop-off. Please avoid this area to prevent receiving a citation from the Lehigh-Northampton Airport Authority.

Passengers being dropped off should use the designated Trans-Bridge Lines parking lot, located just up the stairs from the intermodal's passenger waiting area.

To view a directional map, click [here](#).

Understanding the Process



Rescheduling Commuter Pass Tickets

We often hear from commuters who want to reschedule a ticket within the eight-hour window but believe the system will not allow them to do so.

Fact: The system is designed to not only allow commuters to manage tickets on their Commuter Passes, but to do so easily and efficiently.

When a commuter does not use their scheduled ticket, that unused ticket will move to **My Trips > Past** within their account. This is where passengers may find the ticket and select the **Manage** button. Next, select the **Reschedule** button and follow the prompts to reschedule the ticket.

[View Tutorial Video >>](#)

Remember, once you miss your original departure and eight hours have passed, the ticket is considered null and void and is not eligible for rescheduling. At that time, it will be necessary to schedule a new ticket on your Commuter Pass.

Communicating Alerts

Stay Connected with Trans-Bridge Lines

Passengers can stay informed by visiting the Alerts page on our website. This page features up-to-date information on schedules, weather-related service changes, stop updates, and other important service notices.

For real-time updates, our posts on X automatically feed directly into the Alerts page, allowing passengers to see the latest information as it's shared all in one place!

Click [here](#) to view our Alerts page.



Cash Fares



Drivers sell Cash Fares only when ticket terminals or ticket agents are closed. Cash Fares are not available for purchase at the Port Authority Bus Terminal.

Cash Fare updates:



Travel from any **Pennsylvania stop to New York or Newark Airport: \$65 one-way**

Travel from any **New Jersey stop to New York or Newark Airport: \$55 one-way**

Local Fare between **any two locations in Pennsylvania and New Jersey: \$20 one-way**

Local Service **within the Lehigh Valley or within Bucks County: \$5 one-way**

[View Schedules & Stops >>](#)

[View more info & guidelines >>](#)

Note: Reduced Fares and Children's Fare tickets are not available.



Flu Care, You Care

A guide for flu season

Flu season has settled in. Not every flu symptom requires the same level of attention, and understanding your care options ahead of time can make decision-making easier when you're not feeling your best.



Getting a flu vaccine before peak season is one of the most effective ways to protect yourself.

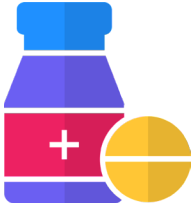
Equally important is having a plan for what to do if flu symptoms develop.

Caring for yourself at home

For many people, flu symptoms remain mild and manageable without medical intervention. The Centers for Disease Control and Prevention (CDC) notes that most uncomplicated flu cases can be treated at home.

Self-care typically includes rest, fluids, and over-the-counter medications to relieve fever, aches, or congestion. If symptoms worsen, if you have underlying health conditions, or if you're concerned about your recovery, it's wise to reach out to a healthcare professional.

Prescription antiviral medications may help shorten the duration of illness and lower the risk of complications if started early. Ask your provider whether these treatments are appropriate for you.



Your primary care provider

If symptoms persist or intensify, your primary care provider (PCP) should generally be your next point of contact. Because they know your medical history, your PCP is well positioned to recommend treatment, monitor your recovery, and prescribe medication if needed.

When same-day appointments aren't available and symptoms are worsening, alternative options such as virtual visits may be helpful.

Telehealth services allow patients to connect with a medical professional from home, often outside of standard office hours and many providing virtual care for flu-related concerns.

Urgent care centers

Urgent care centers are a good choice when you

need prompt attention but are not experiencing a life-threatening emergency. They typically offer extended hours, shorter wait times, and lower costs than emergency rooms.

Emergency room care

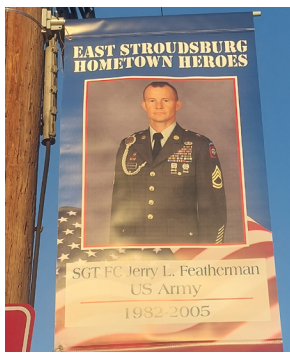
Emergency rooms should be reserved for severe or potentially life-threatening symptoms, such as difficulty breathing, chest pain, confusion, or other serious complications.

Because ERs prioritize the most critical cases first, patients with less severe symptoms may experience longer waits. Emergency care also comes with higher costs than other care settings.

Making informed choices this flu season

Choosing the appropriate level of care benefits both patients and the healthcare system. By knowing when to manage symptoms at home, contact your doctor, use virtual care, visit urgent care, or seek emergency treatment, you can protect your health while saving time and money.





Heroes Among Us!

Brag alert! ...

The above banners hangs in East Stroudsburg and honors **Sergeant First Class Jerry L. Featherman**. Jerry is a Trans-Bridge Lines employee and is our Fleet and Facilities Maintenance Manager. Jerry has served our country selflessly and we want you to know about his service.

In 1982, Jerry joined the Army



while still in high school. He graduated from East Stroudsburg High School in 1984 and went on to serve in the United States Army for 23 years, retiring in 2005 with the rank of Sergeant First Class. His dates of service ran from April 1982 to August 2005.

Jerry's decision to serve was rooted in family history. Generations of his family served and his son also carried on the legacy by serving in the Army.

He spent 11½ years stationed in Germany and another 11½ years serving at Fort Bragg, North Carolina.

His deployments included:

- The Persian Gulf War, Iraq
- Somalia, Operations Restore & Continue Hope
- Bosnia and Herzegovina, Operation Joint Endeavor
- Afghanistan, Operation Enduring Freedom
- Iraq, Operation Iraqi Freedom

Awards include:

- Bronze Star Medal
- Meritorious Service Medal
- Army Commendation Medal
- Army Achievement Medal
- Army Superior Unit Award
- Army Good Conduct Med
- National Defense Service Medal

- Armed Forces Expeditionary Medal
- Global War on Terrorism Service Medal
- Southwest Asia Service Medal w/ 3 Bronze Service Stars
- Armed Forces Service Medal
- Humanitarian Service Medal
- Noncommissioned Officers Professional Development Ribbon
- Army Service Ribbon
- Overseas Service Ribbon
- United Nations Service Medal
- North Atlantic Treaty Organization Medal
- Kuwait Liberation Medal
- Parachutists Badge
- Driver & Mechanics Badge

Thank you for your service and bravery, Jerry!

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Virginia's Presidential Pathways
Charlottesville, VA
April 8 (Wed) – 10 (Fri)
3 Day Tour / 5 Meals
\$991 Single / \$796 Double
\$745 Triple / \$715 Quad

Woodrow Wilson's Presidential Library & Museum; Highland, the home of James Monroe; Thomas Jefferson's Monticello; Charlottesville Historic Downtown Mall; and James Madison's Montpelier.

[View Pathways Itinerary >>](#)



Cape May Coastal Getaway
Cape May, NJ
May 6 (Wed) – 8 (Fri)
3 Day Tour / 3 Meals
\$1,126 Single / \$771 Double
\$670 Triple / \$620 Quad

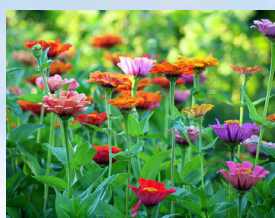
Washington Street Mall; Mansions by the Sea - Trolley Tour; Guided tour of Cape May Point with Lighthouse Climb; and Historic Smithville Village.

[View Cape May Itinerary >>](#)

Philadelphia Flower Show
"Rooted: Origins of American Gardening"
March 3 (Tue) OR March 5 (Thu)
\$119 Adult / \$94 Child (2-11)

Price includes transportation & Flower Show admission ticket.

[View March 3 Itinerary >>](#)



[View March 5 Itinerary >>](#)



National Cherry Blossom Festival
Washington DC
March 28 (Sat) OR April 11 (Sat)
\$108 Adult / \$101 Child (2-11)

Price includes transportation & day on own at the Cherry Blossom Festival.

[View March 28 Itinerary >>](#)

[View April 11 Itinerary >>](#)

ADVENTURE AWAITS!



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