

Contact Us!









Email: webmaster@transbridgelines.com 610-868-6001 or 800-962-9135 2012 Industrial Drive, Bethlehem, PA 18017

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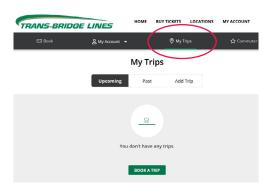




Rescheduling Commuter Pass Tickets After Original Departure Time is Missed

As our Commuters know, they are afforded 16 hours passed a missed bus run to reschedule any Commuter Pass tickets. However, our Customer Service Department is receiving messages stating that our customers are not allowed to reschedule these tickets. Here's why our commuters have come to this conclusion ...

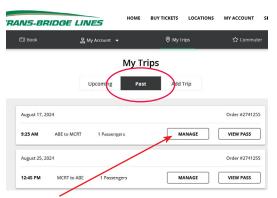
When a passenger wishes to reschedule a ticket on their pass, they sign in to their Trans-Bridge Lines account and navigate to "My Trips" from the top menu as pictured here:



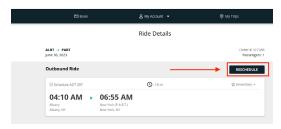
Here's where there is some confusion ...

Passengers will find their scheduled tickets under upcoming only if the bus they originally scheduled hasn't departed. Once the bus departs, the ticket will then move to 'Past' for 16 hours, where it will remain until it is either rescheduled or expires, becoming null and void.

Select 'Past' to see missed runs that are still within the 16-hour window.



Click 'Manage' next to the expired boarding pass, then choose 'Reschedule'.



Select 'Depart and Arrive City', 'Passenger', and 'Select New Date' from the calendar. Choose your time/run from the generated list and select 'Book Now' to the new boarding pass.

Once the 16-hour grace period has elapsed, the ticket is null and void and cannot be rescheduled.



Trans-Bridge Lines will operate with Holiday Schedules on Labor Day, Monday, September 1. There will be no Wall Street Service. To view schedules, click <u>here</u>.



Lost Your Ticket?

We've Got You Covered!

We know travel plans can get hectic — emails get buried, phones run out of battery, or paper tickets go missing. At Trans-Bridge Lines, we aim to make your travel experience as stress-free as possible, even if you've misplaced your ticket.

If you lose your ticket, you can still board the bus. Here's how the process works:

- Provide Your Name: When it's time to board, simply let the driver know your full name. This is the name you used when purchasing your ticket.
- Driver Verification: The driver will use a hand-held scanning device that displays the run's passenger manifest. This list includes the names of all passengers scheduled for that particular run.
- Manual Ticket Lift: Once your name is confirmed on the manifest, the driver will manually lift your ticket using the device. This tells our system that you've boarded, just as if your ticket had been scanned.

As long as you are properly scheduled for the run you are attempting to board, there's no need to purchase another ticket or contact customer service. As long as your name appears on our passenger list, we can verify your reservation on the spot.

We encourage passengers to keep a screenshot or printout of their ticket, if possible, but if things go awry, we're still ready to welcome you aboard!



Eligible passengers — including seniors (62+), persons with disabilities, and military personnel — can easily purchase Reduced Fare Tickets online from our website!

- 1. Visit www.transbridgelines.com
- 2. On the Home pg. locate the ticket purchase box
- 3. Choose One-Way
- 4. Select your 'Departing from' and 'Going to' locations and date of travel
- Very Important! On the passenger dropdown menu, deselect 'Adult' and select 'Senior/Military/Disabled'
- 6. Search and choose the run you wish to take
- Complete your passenger information and payment

Please remember a valid ID is required when boarding our buses with a Reduced Fare ticket. To view acceptable forms of ID, please click **here**.



Did you know our beginnings trace back to 1902? The Washington Easton Traction Company began acquiring right of ways, and laying tracks and electric for a trolley lines connecting Easton, PA, and Washington, NJ.

This was the foundation for the New Jersey Interurban Traction Company which starting using buses on routes in place of trolleys in 1922.

New Jersey Interurban Traction Company was acquired in 1941 by AJ Ferraro and became Trans-Bridge Lines.



Trans-Bridge Lines is excited to be the Official Shuttleplatz Sponsor for the 42nd Annual Musikfest! We look forward to providing event-goers with a safe and efficient way to get back and forth to the event area.

ArtsQuest will operate two satellite parking lots at 1525 Valley Center Parkway and Penn State Lehigh Valley at 2809 Saucon Valley Road.

The service will begin from Valley Center Parkway starting Friday, August 1 and from Penn State starting Thursday, July 31, for Musikfest preview night. The cost to ride the shuttle from the concert area to the remote parking lot is \$9 per adult (13+), \$7 per child (3-12), and free for children 2 and under. Credit/digital payments will only be accepted.

Please note that Musikfest sets the prices and handles all payment transactions. All questions or concerns should be directed to Musikfest personnel.

Click <u>here</u> for complete information regarding Musikfest or <u>here</u> to view details on directions, parking, and all things Shuttleplatz!



Did you have a great ride or receive excellent customer service? We'd love to hear about it!

If one of our drivers made your trip extra enjoyable, let us know by writing in with your experience to **webmaster@transbridgelines.com**.

Sharing your positive feedback not only recognizes the hard work of our team but also helps us continue delivering excellent customer care.

GOOD 5 KNOW

Local Service

Effective April 14, local fares between Pennsylvania and New Jersey increased from a \$4 fare to a \$15 fare per one-way.

New Jersey locations include Clinton, Flemington, Lambertville, and Branchburg.

Fares between two points within the Lehigh Valley or Bucks County (Doylestown/Flemington Schedule) remains a \$2 fare per one-way.

Baggage Fees

Each passenger is allowed two suitcases and one carry-on. The maximum weight limit is 50 lbs. per bag.

Additional baggage will be transported at a rate of \$20 per piece of baggage and should be purchased by calling our Main Office at 610-868-6001.

Annandale Stop

All Wall Street runs now operate to and from Annandale Square, New Jersey at County Road 626 - Beaver Avenue at Allerton Road, Clinton.

In addition, three routes on our Allentown/Clinton/New York westbound schedule drop off at Annandale Square:

- Run 112 departing New York at 1:15 p.m.
- Run 120 departing New York at 3:15 p.m.
- Run 160 departing New York at 5:50 p.m.

Schedule Adjustments

Effective June 28:

- Run 229 Arrival time to New York is now 5:50 p.m.
- Run 226 Departure time from New York is now at 6:30 p.m.

New Jersey Transit Tickets

Effective Friday, August 1, 2025, Trans-Bridge Lines will no longer accept 'pink' New Jersey Transit tickets for travel.

Passengers attempting to board with these tickets will be directed by the motorcoach driver to purchase a valid ticket **online** or through an **Authorized Ticket Agent**.

New Jersey Transit ceased selling tickets for Trans-Bridge Lines on January 31, 2025.

Those tickets which expire after six months are eligible for use through Thursday, July 31, 20025, end of day.



Travel Tips: Staying Healthy During Summer Vacations

Source: CapBlueCross.com

Your health never takes a vacation, even when you do. Planning for your health needs before a summer trip can reduce your risk of emergencies and prepare you if one arises.

Here are some essentials to pack:

√ Health travel checklist

Pack medications and first-aid supplies. Make sure you bring your prescription medication in addition to basic first-aid supplies like band-aids, antiseptic wipes, and pain relievers. Make every attempt to refill prescriptions before traveling to ensure you do not run out.

Depending on where you're headed, you should also bring sunscreen, insect repellent, and hand sanitizer.

√ Research health risks and requirements

The Centers for Disease Control and Prevention can offer real-time information about safety concerns in the region that you're visiting. If you are traveling outside the U.S., it's important to confirm any vaccine requirements and understand the types of local insects that may pose a risk.

✓ Ensure you're covered for emergencies

Review your health plan to see what it covers when you travel and pack your insurance card. If you're heading outside the U.S., you may need to purchase additional coverage.

√ Plan healthy snacks

While it's okay to indulge a bit, but some advanced planning can prevent overeating. One strategy is to pack healthy snacks to ensure you're getting necessary nutrition.

✓ Bring info on your chronic condition

If you have a chronic condition like heart disease, diabetes, asthma, or arthritis, you should consider printing a list of active medical conditions, allergies, and medications. This would be helpful to give to medical providers if you need care on your trip, as you shouldn't assume doctors will be able to access that information electronically.

Safety Tips:

• A common issue when traveling is foodborne illnesses, especially if you're trying new or exotic foods. Avoid raw or undercooked foods, includ-



ing meat, seafood, and eggs.

• If experiencing a health emergency, seek medical care immediately. Minor bone fractures, skin conditions, infections, and allergic reactions can be handled by an urgent care center.

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FEATURED MULTI-DAY TOUR!

Holidays at Delaware's Magical Mansions
Wilmington, DE

December 2 (Tue) – 3 (Wed), 2025 2 Day Tour / 3 Meals \$608 Single / \$529 Double / \$505 Triple / \$490 Quad

Includes: Hagley Museum & Library; Winterthur Museum, Garden & Library; Nemours Estate; Wine Tasting at Chaddsford Winery & Longwood Gardens.

View the Itinerary! >

UPCOMING ONE-DAY TOURS!

Coney Island 'Day on Own'	Aug 11	\$95 Adult
Circle Line Cruise & Little Italy	Sep 4	\$133 Adult
Ellis Island & Statue of Liberty	Sep 7	\$111 Adult
"The Buddy Holly Story" at Dutch Apple Dinner Theatre	Sep 13	\$153 Adult
9/11 Memorial & Museum	Sep 20	\$118 Adult
Bronx Zoo	Sep 21	\$115 Adult
Washington, DC - Fall Day at the Capitol	Oct 4	\$105 Adult
New York City Gourmet Shopping	Oct 13	
Mutter Museum & Eastern State Penitentiary	Oct 23	\$120 Adult

