



# COMMUTER NEWSLETTER

## GOOD NEWS

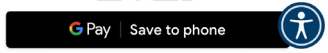
Trans-Bridge Lines is happy to report that we have added two enhancements to our online ticketing platform which will improve our commuters' experience! These changes will take effect on Thursday, September 21:

- All customers may now add their tickets to the Apple or Google wallets on their phones. After purchasing or scheduling travel, you will no longer need to log into your account or print your tickets to show the driver your QR code!

Simply view your account via your smartphone or Android, and when you schedule your boarding pass or view an existing one, you can choose to add it to your phone's wallet for easy access!

**Boarding Pass: Adult**

Departing <b>2:40 PM</b> Bethlehem - William Penn (Park & Ride), PA Route 33 & Emrick Blvd	Arriving <b>4:50 PM</b> New York (P.A.B.T.), NY 8th Ave & 41st St	
Travel Date <b>09/15/2023</b>	Schedule <b>181</b>	Carrier
Bag(s) <b>0</b>	Order <b>59642</b>	



- Many of our commuters, especially Wall Street passengers, have asked for the ability to depart or arrive at alternate locations on their Commuter Passes. We now offer that function.

When purchasing a new Commuter Pass, you will choose your primary departure and arrival locations, as usual. Then, when you book your individual tickets, you will see new dropdown menus, asking which departure and arrival locations you wish that ticket be scheduled for. See below examples:

**40 Ride Pass** Pass Valid: 10/03/23 - 11/06/23  
You have 40 rides available

Origin: Choose location  
 - New York (P.A.B.T.)  
 - Bethlehem (Transportation Center)  
 - Allentown (Airport)  
 - Hellertown (Park-N-Ride)  
 - Bethlehem - William Penn (Park & Ride)  
 - New York (Wall Street)

Destination: Choose location

Origin: Allentown (Airport) Destination: Choose location  
 - New York (P.A.B.T.)  
 - New York (Wall Street)

### Future Upgrades Coming Soon!

#### Online parking permits

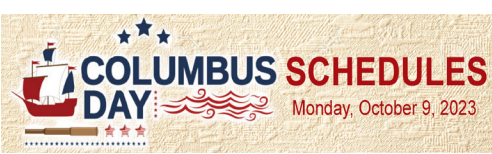
Our team realizes that it can be difficult for our passengers to obtain their parking passes for the Lehigh Valley Airport parking lot. Your schedules may not coincide with the hours of operation at our Main Office and with the Airport no longer servicing our customers with regular hours of operation, we need a solution.

You will be able to get the pass online, and you will no longer need to display a permit in your dash area. Online, you will enter your vehicle's make, model, and license plate number. The lot will be patrolled using the information you entered when obtaining the pass.

#### Switching Carriers

Our technology vendor is currently making a change in carrier providers. We will soon switch from Verizon to T-Mobile. This move will improve connectivity for our scanning devices with 5G technology and greater bandwidth, ultimately providing faster service.

Please note that you will only see location options that are within the same pricepoint as your purchase.



Trans-Bridge Lines will operate with normal schedules on Columbus Day, Monday, October 9, 2023, with two exceptions:

- Wall Street, Runs 407 and 404, will not operate.

[HOLIDAY SCHEDULES >](#)



All One-Way and Round-Trip tickets are non-refundable.

However, passengers may reschedule their boarding passes to another run day and time by **signing into their accounts** and following the prompts for rescheduling tickets. If you wish to reschedule a boarding pass after the originally scheduled travel date and time, you will be required to call our Customer Service Department at 610-868-6001 to inquire about eligibility in rescheduling your ticket(s).

Refunds on unused Commuter Passes must be requested prior to its expiration date and will be based on our **Commuter Refund policy**. To request a refund on Commuter Book passes, please call 610-868-6001.

**Note: Our policies will change when we fully transition to a reservation-based system. One-Way and Round-Trip tickets will be valid only for the day booked. If the ticket is not rescheduled before the booked date, it will become null and void, as it represents the loss of a sold and confirmed seat.**

**Commuters will have a grace period after their scheduled traveled date with which to rebook a scheduled and unused Commuter Pass boarding ticket. After the grace period, that ticket will become null and void and unable to be rescheduled.**

# Help us to Help You!

We are improving our system and adding features in the future which will help us communicate more effectively with our passengers.

When creating and maintaining your online account, please be sure that your email address, phone number, and first and last name are all current. At times, this is how we may communicate with you to let you know about your scheduled run and other important information.

Don't have an account? Please consider creating one [HERE](#).



[VIEW COMMUTER FARES >](#)

Commuter Fares will be updated for the month of October. New fares to come.

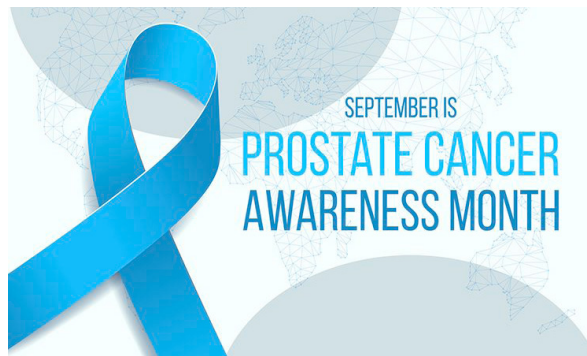


**Q: I have old and expired tickets in the 'My Trips' folder of my account. How do I remove them? They are in my way!**

**A:** We understand old boarding passes are a nuisance when trying to manage your current travel.

Expired tickets are set to recycle out of accounts every 180 days/six months, which is the current valid timeframe of a regular ticket. This is set up to automatically occur by our IT vendor and cannot be manipulated. Unfortunately, we cannot delete these unused tickets before the six months have passed.

Extra trips in your account will not be an issue when we transition to a reservation system, as tickets will no longer be valid for six months. They will only be valid for the day they are scheduled. That means tickets will cycle out of 'My Trips' as soon as the scheduled travel day passes.



## WHAT TO KNOW ABOUT

# Prostate Cancer

### More common than you think

**1 in 8 men** will be diagnosed with prostate cancer in their lifetime.



### Easy to stay ahead of the game

One common way to screen for prostate cancer is a simple blood test known as the **prostate-specific antigen (PSA) test**.



### Silence isn't always golden

**Screening** is important because many early prostate cancers do not cause symptoms. **Early detection** can save lives.



### You've got options

Treatment may be **personalized to the patient** and can include surgery, radiation, focal therapy, hormonal therapy, immunotherapy, or a combination of treatments.



### Knowing where you stand matters

Although highly treatable when caught early, prostate cancer can be deadly when caught at late stages. Cases of advanced-stage prostate cancer have **increased by 4-5%** annually for almost a decade.



[READ EVERYTHING YOU SHOULD KNOW >](#)



The Lehigh Valley International Airport (ABE) no longer sells Trans-Bridge Lines bus tickets with regular hours of

operation.

The airport will assist passengers when their Passenger Services Desk is staffed and they are able to do so. They will not have scheduled hours for sales.

Passengers are advised to purchase their bus tickets, ahead of travel,

online at [www.transbridgelines.com](http://www.transbridgelines.com) or visit our Main Office at 2012 Industrial Drive, Bethlehem (one mile from the airport) for in-person ticket purchases and parking permits.

Main Office ticket hours are Monday through Friday, 7:00 a.m. to 5:30 p.m., closed weekends.



-  @TransBridgeBus
-  @TransBridgeLines
-  @TransBridgeBus
-  Trans-Bridge Lines, Inc.
-  610-868-6001
-  [webmaster@transbridgelines.com](mailto:webmaster@transbridgelines.com)
-  2012 Industrial Dr. Bethlehem, PA 18040

\*\* SPECIAL ADVERTISING SECTION \*\* SPECIAL ADVERTISING SECTION \*\*



Twitter @transbridgetour | Facebook @TransBridgeTours  
Instagram @transbridgetours | Email | 610-868-6001

## Featured Multi-Day Tours



**RADIO CITY MUSIC HALL'S  
CHRISTMAS SPECTACULAR**

*2 Dates Remaining!*

**November 30 (Thu)- 1 Seat Left!  
December 11 (Mon)  
\$154 Adult**



### Scenic Cape Cod Massachusetts

**October 17 (Tue) – 19 (Thu)  
3 Day Tour / 3 Meals  
\$802 Single | \$624 Double  
\$575 Triple | \$550 Quad**

Includes: Sandwich Glass Museum, Provincetown, Art's Dune Tour, and Cranberry Bog Tour.

### "Festival of Lights" Wheeling, WV

**November 17 (Fri) – 19 (Sun)  
3 Day Tour / 4 Meals  
\$949 Single | \$706 Double  
\$625 Triple | \$585 Quad**

Includes: Hilltop Shops & Garden, Centre Market, Speidel Christmas Shop, Winter Fantasy at Good Zoo, Festival of Lights Guided Tour, Mansion Museum, and Glass Museum at Oglebay.



## Remaining 2023 Tours

Lake George & Saratoga Springs, NY .....	Oct 9-11 .....	\$599 Double
Ark Encounter & Creation Museum, Kentucky .....	Oct 23-27 .....	\$995 Double
Jimmy Buffet's "Escape to Margaritaville" at Dutch Apple Dinner Theatre .....	Nov 4 .....	\$137 Adult
Pennsylvania Christmas & Gift Show .....	Nov 30 .....	\$77 Adult
Longwood Gardens Christmas .....	Dec 3 .....	\$104 Adult
American Music Theater, "The First Noel" .....	Dec 9 .....	\$146 Adult
A Victorian Christmas, Cape May, New Jersey .....	Dec 11-12 .....	\$505 Double

**To make reservations, click [HERE](#) or call 610-868-6001**