



# COMMUTER NEWSLETTER

APRIL 2023

## Doylestown/Flemington Schedules Now Operating with Reservations

On April 3, Trans-Bridge Lines began operating with reservations on our Doylestown/Flemington Schedules. This change means the date and run time on boarding passes confirms the passenger's ticket for that motor-coach. It is no longer necessary to arrive extra-early to secure a place in line and a seat on your intended bus.

We are happy to report that the transition has gone smoothly for our passengers. As we make enhancements to our online ticketing system, we will incorporate more of our schedules to this system. The next schedule to convert will be our Wall Street routes and then our Allentown/Clinton/New York Schedules.

At this time, there is no definitive date in place for these next changes. We are most focused on ensuring that our passengers experience will be smooth and that all aspects of their travel is improved. We have taken steps to upgrade our connectivity at the Port Authority Bus Terminal and are working with our technology vendor to allow our commuters the ability to choose alternate locations on their Commuter Passes to accommodate work schedules. We will also be adding the ability to store boarding passes on Google or Apple Wallet for ease in presenting QR codes

to our drivers. These updates take time to complete and will need extensive testing before releasing.

In the meantime, we encourage all passengers to get into the practice of scheduling their tickets exactly as they intend to use them. For those who do not have accounts, please consider creating one at [www.transbridgelines.com](http://www.transbridgelines.com). Accounts are secure and allow customers to manage their purchases, store payment information, and most importantly, reschedule boarding passes as needed.

We thank our Doylestown/Flemington passengers for their patience and cooperation in being the first to make this change with us. We invite you to take a short survey to offer your feedback. Your opinion matters to us and your constructive criticism is used to improve our service for you and your fellow passengers!

*This survey is intended for our Doylestown/Flemington passengers only. All other passengers will be asked for their feedback as our other schedules convert to reservations-only. Thank you!*

[TAKE THE DOYLESTOWN/FLEMINGTON SURVEY >](#)

## SAFETY WEEK 2023

Trans-Bridge Lines recently completed Safety Week 2023, which ran April 17-21.

We want to share with our customers the special sessions we conducted and how our company prepares to handle all matters of safety.

Look for our Special Edition Commuter Newsletter soon, which will outline our efforts.



[VIEW MAY COMMUTER FARES >](#)

Commuter Fares will remain unchanged for the month of May.

## A Word on Personal Space



Personal space on a motor-coach is a difficult topic of discussion. You've paid for a ticket and want your space. After a few stops, the bus may fill up and someone sits next to you. They aren't touching you and you are not touching them. You expect the journey to go without incident.

As the ride progresses, people have the need to move their legs, stretch somewhat. You shuffle a little closer to the window to accommodate them. Personal space, y'know?

Now your seat mate is shuf-

fling their legs around, to the point of distraction. As people get off the bus, they move closer to allow passengers to move down the aisle and off the bus. You're moving closer to the window. They have now crossed the border- that bump of fabric separating your seats, and you are as close to the window as you can be. What do you do?

**1. Ask for space.** Kindly, point out that you need a bit more space- would they mind moving over a tad if they able. Don't demand or be confrontational. It is not worth the altercation.

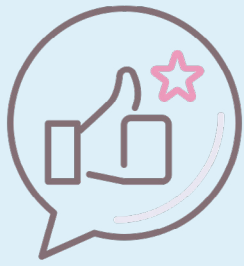
**2. Err on the side of giving space.** Sitting in close proximity is a known part of riding the bus. Determine if you are comfortable enough to get to your destination without addressing the space invader. Maybe they are taller or larger and you don't mind accommodating their need for a bit of extra space.

**3. Change your seat.** If seats have opened up, you have the perfect opportunity to simply say 'Excuse me' and find a more comfortable seat.

**4. Note body language.** If your neighbor appears

aggressive or tense, you may want to rethink speaking with them to avoid any escalation.

**5. Make the driver aware.** We understand that you may not want to engage the driver when they are operating the bus, however, if you have attempted to talk politely to your neighbor and they begin to yell at you or threaten you, must take measures to protect yourself. If necessary, the driver will pull over, separate passengers, or call authorities to physically remove any passenger who poses a danger to other passengers or the driver.

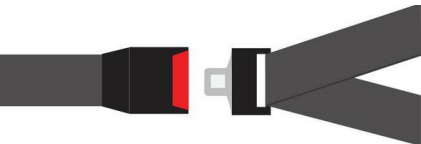


## Commuter Communication

We may all experience negative situations from time to time. In those moments, it is simple to grab our cell phone or write a heated email to the company out of frustration.

We often neglect to share positive encounters we have. Compliments for a job well done is an insightful and valuable tool for employee morale and a good indicator to the company on what they're doing right.

If you have words of praise for our drivers or any other department at Trans-Bridge Lines, please share your stories with us! We enjoy sharing compliments with our employees! Thank you for your consideration.



## seatbelts

All of the seats on our motorcoaches are equipped with seatbelts.

Trans-Bridge Lines encourages all passengers to be proactive in their own safety by wearing them.

If the event of an emergency it could **save your life!**



## Attention Wind Creek Passengers:

In order to receive the \$45.00 free slot play bonus, all Wind Creek passengers are required to present their return ticket from Wind Creek Bethlehem to New York to the casino greeter upon arrival at the casino. Passengers must also be at least 21 or older to enter the casino and receive the bonus. Please be sure to have a Government-issued picture ID available to present to casino staff.

Those without the proper Special Same-Day Fare ticket will not receive the bonus.

The bonus is given as a courtesy by the casino and is subject to change without notice.



## Did you know?

Our affiliate company, Trans-Bridge Tours sells gift certificates?

Not only are the gift certificates good for any tours, they may be used towards One-Way, Round-Trip, and Commuter Passes purchases with Trans-Bridge Lines for New York City, Newark Airport, and Pier Transportation services.

Gift certificates are available in any denomination and may be purchased by visiting our Main Office at 2012 Industrial Drive, Bethlehem, PA 18017 or by calling our Customer Service Department at 610-868-6001.

## Authorized stops

Trans-Bridge Lines will only pick-up and drop-off passengers at designated stop locations appearing on our schedules.

Driver are prohibited from making any extra stops not authorized by our Operations Department or from making any special stops requested by the passenger.

@TransBridgeBus  
 @TransBridgeLines  
 @TransBridgeBus  
 Trans-Bridge Lines, Inc.  
 610-868-6001  
 webmaster@transbridgelines.com  
 2012 Industrial Dr. Bethlehem, PA 18040



## Free, but not Flawless

Trans-Bridge Lines does our best to monitor all of the WiFi units onboard our buses to make certain they are operable. As you can imagine, there are many aspects involved in providing this service.

We cannot guarantee WiFi to be available 100% of the time. We may encounter 'dead zones' on different roads or in the Lincoln Tunnel and service may be weaker or stronger depending on our distance from cell towers. Service providers have also been upgrading their towers from

3G to 4G, which can affect connectivity as well.

Always remember to double-check your device connection if you are unable to gain access. Should you experience continued disruptions, please utilize our Maintenance Request Form, providing us with your bus number and the exact time(s) the issue occurs. The information is important to us in investigating the situation and getting it resolved quickly for you.



A recent poll found that 69% percent of workers say the coronavirus pandemic is the most stressful time of their entire professional career.

Everyone copes with stress differently and

COVID-19-related stress may not manifest in the same way for everyone or at the same time. It's important to be gentle with yourself and approach each day with patience and empathy. Adjusting your practices and managing expectations will go a long way towards creating a stress-free space.

Here are a few tips to help you cope with stress:

**Make Self-Care a Priority.** Exercise daily, get plenty of rest, address your own needs and feelings regularly, and make an effort to eat healthy.

**Start a Mindfulness Practice.** Mindfulness can help develop self-awareness and the ability to cope with feelings of stress. Pay attention to the present

moment with openness, slow down, connect with your breath to relax your mind and body.

**Create a Resilience Routine.** Take a proactive approach to dealing with stress. Make exercise, meditation, yoga and other relaxation techniques part of your daily routine.

**Make Time For Activities You Enjoy.** It doesn't matter what you do, as long as it takes you out of your worries.

**Remember to Laugh.** Laughter is the best medicine and it's free. Laughter can reduce the pain you feel, both body and mind, and help to minimize the issue at hand.



## 2023 Air Vacation

**TOURNAMENT OF ROSES PARADE**  
featuring a Gala New Year's Eve Party  
December 29, 2023 – January 2, 2024  
5 Days | 6 Meals

**\$2,599 per person / double – includes airfare from EWR**  
**\$2,649 per person / double – includes airfare from PHL**



Includes:

- Roundtrip airport transfers.
- Spend four nights in Long Beach, ranked as one of the most walkable cities in America.
- See the sights of Los Angeles and Hollywood on a narrated Sight and Sounds Tour with a local guide including Our Lady of the Angeles Cathedral, Disney Concert Hall and Grauman's Chinese Theater.
- Visit the new Academy Museum of Motion Pictures with its collection of film-related objects and technology.
- See the fabulous Rose Parade Float Building and view these floats being built.
- Optional excursion to the Ronald Reagan Presidential Library, which chronicles the storied career of Ronald Reagan.
- Gala private New Year's Eve dinner and dancing with live orchestra and champagne toast to ring in the New Year!
- Reserved seating for the Tournament of Roses Parade, featuring the beautiful pageantry.
- Enjoy a visit to the fun and exciting Santa Monica Pier and have a farewell dinner in Santa Monica.
- Optional post-tour excursion to beautiful Santa Barbara.

## One-Day Tours - Spring & Summer

Green Dragon & Kitchen Kettle Village .....	May 5 (Fri) .....	\$67 Adult
Intrepid Sea, Air & Space Museum .....	May 11 (Thu) .....	\$103 Adult
Washington DC- National Zoo .....	May 20 (Sat) .....	\$87 Adult
9/11 Memorial & Museum .....	May 25 (Thu) .....	\$106 Adult
Winterthur Museum, Garden & Library .....	May 30 (Tue) .....	\$95 Adult
Bronx Zoo .....	June 11 (Sun) .....	\$102 Adult
Cape May Land & Sea .....	June 17 (Sat) .....	\$123 Adult
"Elvis the Musical" at Dutch Apple Dinner Theatre .....	June 21 (Wed) .....	\$137 Adult
Longwood Gardens - Festival of Fountains .....	June 24 (Sat) .....	\$93 Adult
Point Pleasant, NJ & Jenkinson's Aquarium .....	July 11 (Tue) .....	\$94 Adult
Philadelphia Zoo & Adventure Aquarium .....	July 15 (Sat) .....	\$109 Adult
River Lady Cruise & Smithville Village .....	July 26 (Wed) .....	\$144 Adult
Coney Island – Free Time on Own .....	July 31 (Mon) .....	\$79 Adult
The Franklin Institute with Disney 100: The Exhibition .....	Aug 14 (Mon) .....	\$116 Adult
Atlantic City Air Show - Thunder Over the Boardwalk .....	Aug 16 (Wed) .....	\$98 Adult
Bronx Zoo .....	Aug 19 (Sat) .....	\$102 Adult
Gettysburg Battlefield Tour .....	Aug 21 (Mon) .....	\$103 Adult
"Mystery" at Magic & Wonder Theater .....	Aug 29 (Tue) .....	\$129 Adult
Circle Line Cruise & Little Italy .....	Aug 31 (Thu) .....	\$119 Adult

To make reservations, click [HERE](#) or call 610-868-6001