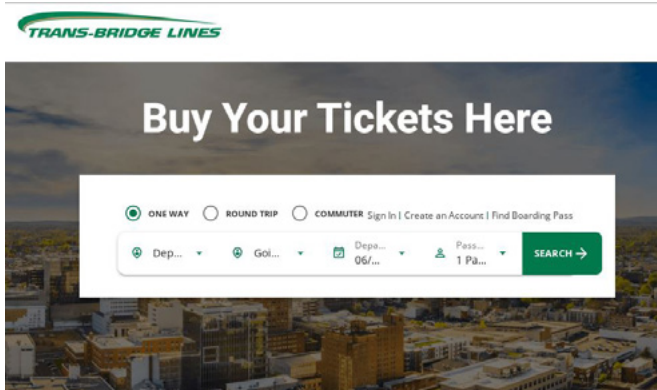




July 2022



New Online Ticketing System Introduced



[VIEW JULY COMMUTER FARES >](#)

Commuter Fares will remain unchanged for the month of July.



We will operate with modified schedules on Monday, July 4. There will be no Wall Street Service.

We will operate normally on Saturday, July 2, and Sunday, July 3.

[VIEW JULY 4 SCHEDULES >](#)

Is there a topic that you would like to see covered in our monthly newsletter? Let us know!

Email:

webmaster@transbridgelines.com

On Wednesday, June 1, Trans-Bridge Lines went live with a soft launch of our new online ticketing system. The decision was made to not heavily promote the new system because we expected there to be unforeseen issues that would need to be rectified. We continue to work closely with our technology vendor and IT team identifying elements of the system that need minor updates. However, we have now reached a point where we are confident with the experience the system will offer our passengers and invite our customers to make their purchases online if they choose to do so.

The new system is accessible through our website at www.transbridgelines.com by clicking 'Buy Tickets' from the top menu. Ordering tickets is user-friendly with a simple process of inputting departure location, destination point, ticket type, and number of passengers. (As shown in above picture.) The system will then display available routes and times based on your preferences. Simply follow the prompts for order confirmation and payment.

For passengers who travel regularly as commuters or are frequent riders, you may wish to create an account in the system. This allows you to store your payment informa-

tion, view your purchase history, and boarding passes easily and quickly.

"Our passengers will no longer have to carry paper tickets or have to worry about misplacing them. Passengers present their online ticket to the motorcoach driver from their devices and our drivers will scan the unique QR code associated with the purchase. All drivers are equipped with handheld scanners, which will help streamline the boarding process and is another avenue for keeping schedules as close to on-time as possible," said Jim JeBran, Executive Vice President/Treasurer of Trans-Bridge Lines.
"We have invested a great deal of time and expense in getting this new system up and running. We know this is something that our customers had been asking for and need. The technology has come a long way and we felt it was at a point that was safe and would give our passengers a positive experience."

For those who still prefer to purchase their tickets from a ticket agent, you will still be able to do so.

For now, ticket agents will continue to sell paper tickets as they always have. Eventually, all ticket agent locations will be outfitted with new point-of-sale machines, which will provide customers with their choice of paper tickets or tickets emailed to their devices. At this time, the only location with the new machines is our main office located at 2012 Industrial Drive, Bethlehem. Our team there has familiarized themselves with the machines and will act as teachers for all other ticket agents as they begin transitioning to new machines.

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ONLINE TICKETING SYSTEM

continued from page 1

Regardless of online or in-person purchases, passengers have the choice to carry printed tickets with them if they choose. We recommend keeping any paper tickets in a safe and accessible place. Once the tickets are scanned, they become void for further use. If paper tickets are lost and used by someone else, it will be necessary to purchase new tickets.

When commuters purchase their 10, 20, 30, or 40-trip books online, they can then go into their accounts to schedule those tickets for the days they will travel. Inbound and outbound trips can be scheduled at the time of purchase or as needed by logging into the passenger's account. Please note that, for this reason, any commuter book purchase requires the purchaser to create an account. All expiration dates will remain at its current structure - 30 days for 10 and 20-trip books, 30 days plus three additional for a 30-trip book, and 30 days plus four additional for a 40-trip book.

All One-Way, Round-Trip, and Commuter Book tickets will remain interchangeable for day, time, and route as long as the alternate choice is of equal or lesser value.

"With the new system, you can also go into your account and reschedule your ticket for another time, day, or route if you choose," said JeBran. "This is a nice feature, however not a necessary requirement as we are not a reservation-based company. It does allow for an individual to take another route with a different price point and pay the difference or assume a credit balance if the alternate choice is a lesser cost of the original."

"Another nice feature of the system is that we are able to communicate via email with passengers on a particular run directly through the system," said Jennifer Lechiski, Communications Manager. "This will be important when we reach seasons that have inclement weather or whenever an emergency dictates schedule changes and/or cancelled runs. This is an additional means for us to contact those affected."

Trans-Bridge Lines wishes to thank all our customers for their patience during this operational change. Our customer service representatives are available during regular business hours (Monday through Friday 8:00 a.m. to 5:00 p.m.) for anyone experiencing difficulties or having questions.

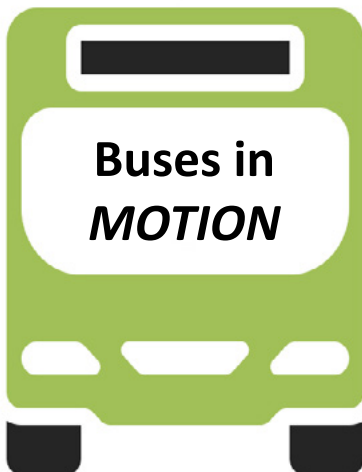
Tips for Your Summer Commute

We never know what the summer weather will throw your way. While many factors are out of our control, there are certain things you can do to make it a little easier on yourself.

Here are some tips of items to carry during your commute:

- Deodorant wipes - Freshen up.
- Wireless headphones - Relax

- and zone out.
- Water bottle- Stay hydrated.
- Layers of clothing- Air conditioning can get chilly.
- Sunglasses
- Arrive for departures early to avoid running to catch the bus.



Once a bus has released its parking brake to begin motion from a designated stop, the driver is not allowed to stop to board additional passengers. This policy is specifically related to backing out of gates at the Port Authority Bus Terminal. We cannot risk the safety of our

passengers and pedestrians or create a liability for our company. We are also not permitted to block other gates where buses may be entering and existing.

Drivers do their best to adhere to scheduled times of departure, and

we encourage passengers to arrive early whenever possible to ensure they do not miss their intended bus. We realize there are factors that can delay our passenger's arrival to the Port, however, no matter the circumstance, the bus will not stop once in motion.

Do you know someone who is looking for a job? Trans-Bridge Lines is hiring for the following positions:

- ✓ Assistant Tour Planner
- ✓ Bus Cleaner
- ✓ Customer Service Representatives
- ✓ Dispatch / Driver Supervisor
- ✓ Interior Bus Detailer
- ✓ Mechanics of All Levels
- ✓ Customer Service Representatives

[APPLY ONLINE >](#)

Commuter Book Refunds:

Unused Commuter tickets must be submitted for a refund prior to expiration.

Unused Commuter tickets submitted for refund will lose their discount, provided by the Commuter Program. Valid partially used commuter tickets will be refunded by first subtracting the full one-way adult fare value, multiplied by the number of used tickets, from the actual sales price of the original discounted sales amount. At times, this will result in no refund. Should a refund exist after the loss of discount, there will be a 5% administrative fee applied to the total remaining value of unused tickets.

To request a refund, please mail refund requests and unused tickets to Trans-Bridge Lines, Inc., Attn: Refunds, 2012 Industrial Drive, Bethlehem, PA 18017.

DRIVER BREAKS

Please understand that it is important for our drivers to take a break when they arrive at the Port Authority - especially during the summer months.

Breaks include time to use the restroom, stretch the legs, and grab a snack or beverage. These breaks should last approximately 15 minutes.

Occasionally, due to factors beyond our control such as traffic, a driver may arrive later than expected for their pickup. Combined with their safety break, this can unfortunately result in a delay in departure from the Port Authority Bus Terminal.

You're understanding, as always, is appreciated.



Bus 126 takes "Best in Show"

Trans-Bridge Lines recently attended the Museum of Bus Transportation Spring Fling held June 3 and 4 in Hershey. The company's 2016 Prevost H3 motorcoach, Bus 126, was honored with a "Best in Show" award during the event.

Brendan Stanczyk, Safety and Training Supervisor, attended the event as representative.

"While attending the event, participating buses get a registration number for their class. Trans-Bridge Lines class was 'Modern Seated Coaches,' said Stanczyk, "I saw a lot of people writing down our show registration number after seeing the coach. I truly felt we had a winning edge in this class with Bus 126, and was really pleased with all the compliments from attendees who looked and walked through the coach. It was a treat to interact with bus enthusiasts and the



general public, some of whom have never been up close with a motorcoach. Some fans of the Phantoms hockey team were excited to see what the inside of the player's bus looked like. They were quite impressed."

Proudly recounting the day, Stanczyk said, "At the close of the day, I was approached by event organizers and informed that we had won in our class. I got to pull the coach around the museum building to the gathered crowd who were waiting to photograph the bus as they announced Trans-Bridge Lines as the "Best in Show" winner. What a great day!"

ONLINE:

Maintenance Request Form

Thank you to all our customers who utilize the Maintenance Request Form, which is available on our website at www.transbridgelines.com/maintenance-request. By reporting maintenance issues, we are able to act quickly to make repairs and adjustments, and ultimately make your ride more enjoyable.

When a form is submitted, it immediately is directed to our maintenance department and executive management team. The bus is then tagged for service and examined when it returns to our facilities from New York.

What are some things that can be reported on a Maintenance Request Form?

- Seat issues
- Rattles or unusual sounds
- WiFi connectivity
- Reading lights
- Air vents
- Bus temperature
- Outlets
- Foot rests
- Lavatories
- Cleanliness concerns

Date: *	Broken Seats:
<input type="text"/>	<input type="text"/>
Bus Number: *	Reading Lights:
<input type="text"/>	<input type="text"/>
Seat Number: *	Rattles/Noises/Other:
<input type="text"/>	<input type="text"/>
Pickup Time:	
<input type="text"/>	
Email Address: *	
<input type="text"/>	
<small>Your email address will be kept confidential - meaning we will not read, share, lend or give it to any organization or person outside of our company.</small>	
<input type="button" value="SEND"/>	

HAVE LOTS OF GARDEN TOMATOES?

Try this yummy recipe!

Tomato Gratin Lasagna

Ingredients

15 oz container ricotta
 2 lg eggs, lightly beaten
 1/2 c fresh basil
 4 tsps garlic
 1 1/4 tsps salt
 3/4 tsp pepper
 4 lbs beefsteak tomatoes cut into 1/2-in.-thick slices
 6 tbsps extra-virgin olive oil,
 1 tbsp white wine vinegar
 Cooking spray
 9 no-boil lasagna noodles 2 ozs whole-grain bread, torn into pieces

1/2 c Parmigiano cheese

Heat oven to 375°F. Stir together ricotta, eggs, 1/4 c basil, garlic, salt, & pepper. Combine all tomato slices, 4 tbsps oil, & vinegar, in a large bowl; toss to combine. Coat a glass baking dish with cooking spray. Arrange 1/3 tomatoes in a single layer on bottom of dish & top with 3 lasagna noodles. Spread ricotta mixture evenly over noodles; top with 3 lasagna noodles. Arrange 1/3 of the tomatoes slices in a single layer over noodles, & top with 3 noodles. Arrange remaining to-



matoes over top, shingling if necessary. Pour any tomato juices from bowl evenly over lasagna. Cover baking dish with foil, & bake for 15 minutes.

Meanwhile, place bread in a food processor; pulse until coarse crumbs form, 4 to 5 times. Heat remaining 2 tbsps oil in a skillet over medium heat.

Add breadcrumbs & cook, stirring often, until toasted. Cool 5 minutes. Add cheese & 1/4 c basil & toss. Remove lasagna from oven. Sprinkle bread-

crumbs over lasagna. Return dish to oven; bake until top is browned, approximately 10 minutes.

Enjoy!



EAGLES GAMES 2022



vs Minnesota Vikings
Sep 19 (Mon) - 8:30pm

vs Green Bay Packers
Nov 27 (Sun) - 8:20 pm

vs Jacksonville Jaguars
Oct 2 (Sun) - 1:00 pm

vs Tennessee Titans
Dec 4 (Sun) - 1:00 pm

Seating Information: Sections 129 & 131 End Zone

**NEED A GIFT FOR
A RECENT GRAD?
Want something original?
Give the gift of travel!**



A Trans-Bridge Tours gift certificate not only leaves the driving to someone else, it allows the receiver to choose a tour that interests them. With several tours to choose from, you'll be giving them the gift of adventure and experiences they'll remember for a lifetime!

office at 2012 Industrial Drive, Bethlehem (just off Schoenersville Road) or order by phone at 610-868-6001.

To purchase, please visit our main

New Summer Travel Trend MICRO-CATIONS

Travelers continue to eye shorter getaways in 2022 as more than half of Americans (53 percent) plan to make their next vacation a "micro-cation," according to Allianz Partners USA's 14th annual Vacation Confidence Index.

Allianz, which first coined the term in 2019, defines a micro-cation as a leisure trip at least 100 miles away from home that's four nights or fewer in duration. Nearly one-quarter of respondents (23 percent) are even planning multiple micro-vacations before summer is over.



Why Book Early?

Nothing cancels a tour faster than waiting to make reservations.

All tours require a minimum number of guests. If we don't reach that minimum by our vendor deadlines, the tour will be forced to cancel due to lack of participation. So, if you are interested in any tours please make your reservations early. Thank you!

TOURS: July through September

ONE-DAY TOURS:

Point Pleasant Beach & Jenkinson's Aquarium
July 8 (Fri)

River Lady Cruise & Smithville Village
July 13 (Wed)

National Air & Space Museum
Chantilly, VA
July 16 (Sat)

'Jersey Boys' at Fulton Theater
July 30 (Sat)

Coney Island
August 1 (Mon)

Bronx Zoo
August 15 (Mon)

Gettysburg Battlefield Tour
August 19 (Fri)

Ocean City, NJ
August 21 (Sun)

Atlantic City Air Show
August 24 (Wed)

Lake Tobias Wildlife Park & Safari
August 27 (Sat)

Medieval Times
August 28 (Sun)

Circle Line Cruise & Little Italy
September 1 (Thu)

Philadelphia Zoo & Adventure Aquarium
September 10 (Sat)

West Point & Hudson River Cruise
September 16 (Fri)

Ellis Island & Statue of Liberty
September 18 (Sun)

Fall Foliage Train Ride
Waterfront at Silver Birches
September 21 (Wed)

Bloomsburg Fair 'Senior Day'
September 26 (Mon)

'David' at Sight & Sound Theatre
September 28 (Wed)

MULTI-DAY TOURS:

Finger Lakes Wine Festival
July 9 (Sat) - 10 (Sun)

Vermont
Very Best of Vermont
July 12 (Tue) - 15 (Fri)

Memorable Massachusetts
Salem, Gloucester & Rockport
July 22 (Fri) - 24 (Sun)

Rocky Coast of Maine &
Maine Lobster Festival
August 1 (Mon) - 5 (Fri)

Gaylord National Resort Getaway
Alexandria, National Harbor &
Washington, DC
August 20 (Sat) - 21 (Sun)

Ocean City, MD
August 22 (Mon) - 26 (Fri)

New Hampshire Rail & Sail
August 29 (Mon) - September 1 (Thu)

Civil War Trail
Manassas, Harper's Ferry Antietam
& Gettysburg
September 6 (Tue) - 8 (Thu)

Mackinac Island & Frankenmuth
September 10 (Sat) - 15 (Thu)

Niagara Falls, New York
Seneca Niagara Resort & Casino
September 19 (Mon) - 21 (Wed)

Cape Cod, MA
September 23 (Fri) - 25 (Sun)

I Love Lucy- Jamestown, NY
September 30 (Fri) - October 2 (Sun)



RESORTS CASINO HOTEL / CAESARS HOTEL & CASINO

July 2 (Sat), 10 (Sun), 23 (Sat), 31 (Sun)

August 15 (Mon), 27 (Sat)

September 3 (Sat), 11 (Sun), 24 (Sat)

To reserve any tour, please call 610-868-6001 or click here to request a reservation.

[REQUEST A RESERVATION >](#)