



COMMUTER NEWSLETTER

JANUARY 2023

Reserved Seating Coming Soon!

Reservation-Based System will Make Travel Easier for Passengers

Trans-Bridge Lines is excited to announce that we will soon begin operating as a reservation-based system. This means your seat is confirmed for the travel date and time selected. We will start reservations beginning with our Doylestown/Flemington Schedules, then Wall Street, and then our service on the Allentown/Clinton/New York Routes. Exact start dates will be shared as they are determined.

“This will change our business in a way we never have in our 41-year history of operating service between the Lehigh Valley area and New York”, says Tom JeBran, President of Trans-Bridge Lines. “We are happy to offer reservations to our passengers for convenience and security in knowing they have a seat on their chosen bus. This is the next step forward for, both, our passengers and our employees in planning travel and gauging travel trends.”

This change comes after the debut of online ticketing introduced June 1, 2022, and will further enhance the passenger experience. Customers now have complete control of their travel by creating online accounts and managing boarding passes. They have the ability to cancel, reschedule, and purchase travel directly from their smart phones. Printing paper tickets is no longer necessary, as boarding passes, with QR codes, are presented electronically to the driver for scanning and boarding.

What does this mean for commuters?

- **A confirmed seat on your chosen bus**
- **No longer need to arrive at your departure location extra early to get in line for the bus**
- **No need to worry that a bus will overload**
- **Easy rescheduling options**

“Commuters will continue to have the flexibility of changing their boarding pass to accommodate their work days. We understand that unexpected events during the work day often result in needing an earlier or later bus, and that is easily accomplished with the rescheduling features of the system,” says Jim JeBran,

Executive Vice President/Treasurer of Trans-Bridge Lines. “It is literally the click of a few buttons and the boarding pass is changed.”

Trans-Bridge Lines will be communicating additional information on this change in the upcoming weeks.

Let's Get Ready!

To get prepared for the changeover to a reservation-based system, customers are encouraged to create an account.

- Click [HERE](#) to create your profile
- Store payment method(s)
- Save most used routes for easy repurchasing.
- Track purchase history
- Easy online cancellations
- Easy & free online rescheduling
- Easy access to boarding passes

Our conversion to reservations will include a transition period in which passengers who still possess valid, heavy-stock paper tickets can exchange them for electronic tickets. Customers will continue to have support through the Trans-Bridge Lines ticket offices located in Bethlehem, Easton, and Clinton, New Jersey; as well as its authorized ticket agents who will continue to sell One-Way, Round-Trip, and Commuter Passes for those who prefer a one-on-one experience.

Please understand that there will be changes in our ticketing policies and terms of use. These changes will be shared as they are affirmed. Our team expects passengers to have questions and we will be prepared to answer inquiries on a case-by-case basis as is our usual course of action in customer care. We thank everyone in advance for their patience as we take this next exciting step.

SCHEDULE CHANGES

3 New Eastbound & 2 New Westbound Routes!

We will have permanent changes on our Allentown/Clinton/New York Schedules, **effective Monday, January 23, 2023**, as follows:

Eastbound to New York:

- ✓ New – Run 83 with departures beginning at Easton Intermodal Transportation Center at 4:20 a.m.
- ✓ New – Run 113 with departures beginning at Bethlehem Transportation Center at 6:20 a.m.
- ✓ New – Run 139 with departures beginning at Allentown Bus Terminal at 10:00 a.m.
- ✓ Run 85 will no longer service the Easton Intermodal Transportation Center location.

Westbound from New York:

- ✓ New – Run 98 departing the Port Authority Bus Terminal at 1:15 p.m.
- ✓ New – Run 162 departing the Port Authority Bus Terminal at 10:00 p.m.
- ✓ Run 160 will no longer service the Hellertown Park and Ride or the Wescosville Park and Ride locations.

[VIEW SCHEDULES >](#)

TRANS-BRIDGE LINES

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[Trans-Bridge Lines, Inc.](#)



January 14 marks a milestone for Trans-Bridge Lines! We began operating service between the Lehigh Valley area and New York back in 1982. This year marks 41 years of service, and we look forward to many more years of providing vital transportation to our passengers!

Thank you for your continued patronage.



Trans-Bridge Lines will operate on Martin Luther King Jr. Day, Monday, January 16, 2023, as follows:

Allentown/Clinton Eastbound to New York Schedule:

Run 105 – Cancelled
All other runs will operate normally

Allentown/Clinton Westbound from New York Schedule:

Run 120 – Cancelled
All other runs will operate normally

Doylestown/Flemington Eastbound & Westbound Schedule will run normally

Newark Airport Schedule will run normally

Wind Creek Bethlehem Schedule will run normally

There will be no Wall Street Service

[VIEW SCHEDULES >](#)



[VIEW FEBRUARY COMMUTER FARES >](#)

Commuter Fares will remain unchanged for the month of February.

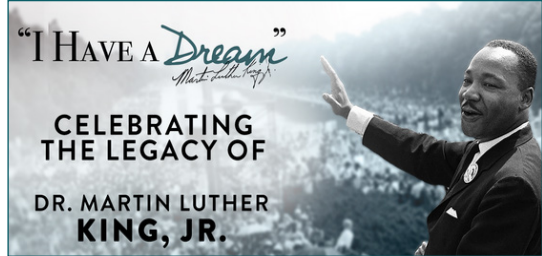


Our Customer Service team receives email on a variety of topics. We are sharing some of those with you in order to answer questions you may have as well.

Q: I didn't use all my Commuter Pass tickets in December due to the holidays. How do I get a credit for my unused tickets?

A: Trans-Bridge Lines does not offer account credit for unused tickets that are leftover due to holiday time off. Passengers are expected to purchase the correct Commuter Pass (10, 20, 30, or 40-trip) for the number of days they will travel in the 30 to 34 day time frame. These passes are deeply discounted for passengers who regularly use our service as commuters. There are strict policies on their use.

Please note: Commuter Passes are also not permitted for sharing. Any account flagged for sharing may result in passengers being denied travel with Trans-Bridge Lines.



RUMOR ALERT



Trans-Bridge Lines has received inquiries regarding our status at the Clinton Park and Ride. A rumor is circulating that we are planning to stop servicing the location. **THIS IS NOT TRUE!**

The Clinton Park and Ride is one of our most popular pickup and drop-off locations. We will continue to operate from there and maintain our ticket office for passenger purchases and customer service.

A Word on Passenger's Rights



Commuters use their time traveling with us to do various things. Many catch up on much-needed sleep, others utilize the time to get ahead of their day by working on their laptops or texting messages to co-workers. This can present a challenge when both groups are sharing the same space.



Please understand that it is important to be reasonable with each other. Although we maintain a quiet policy, we understand the need for some cell phone conversations or work on devices. We expect our passengers to be respectful of one another and allow some flexibility with one another.



Our policy is as follows:

- Turn cell phone ringers off
- Keep calls short
- Use low tones in conversation.
- Phones/MP3 players or the use of other electronic devices are permitted only when used with headphones. It is also required to keep the volume low when using headphones.

Tips for those working on devices:

- Consider sitting farther back on the bus where it is less likely that you will have passengers behind you
- Use light-filtering screens or turn the brightness down on your device
- Gently type to avoid unnecessary clicking noise



The bus industry has a key role to play in combating human trafficking. How can you help? If you see something, say something.

- Notify the motorcoach driver
- Call the BOTL hotline at 888-373-7888
- Text INFO or HELP to BeFree 233733

Multi-Day and One-Day Tours

For tour information, click [HERE](#). To make a reservation, click [HERE](#) or call 610-868-6001.



VILLA ROMA RESORT - CATSKILLS, NY
with Italian Festival
April 24 (Mon) – 25 (Tue)

Wayne County Historical Society Museum, Moka Origins Chocolate Tour & Tasting, Villa Roma Italian-themed activities & daily activity schedule & nightly entertainment. Matinee show starring Nicholas King + Trio with Caesar's Extravaganza Luncheon.

3 Meals - \$400 Double



New! **MARYLAND'S EASTERN SHORE**
Horses, History, & Harriet Tubman
May 20 (Sat) - 22 (Mon)

Berlin - One of the "Coolest Small Towns" in America, Assateague Island - "Home of the Wild Ponies", Chesapeake Bay Maritime Museum, St. Michaels Patriot Cruise, Harriet Tubman Underground Railroad Visitor's Center, Tour of the Blackwater Refuge & Bucktown Store.

4 Meals - \$668 Double



New! **CHARMING CONNECTICUT**
River Valley Region & Hartford
June 13 (Tue) - 15 (Thu)

Guided Tour of Hartford, Connecticut State Capitol Tour, Mark Twain House & Museum, Gillette Castle State Park, Goodspeed Opera House Show - "Gypsy".

5 Meals - \$681 Double

MULTI-DAY TOURS

New! Long Island, New York - Gold Coast Mansions & The Hamptons May 8-10 \$664 Double
Niagara Falls, Ontario, Canada May 31-June 2	... \$711 Double
New England Island Hopping June 5-9 \$1,102 Double
Finger Lakes Wine Festival July 8-9 \$417 Double
New! Ohio North Coast Adventure - Put-in-Bay & Cleveland July 10-13 \$827 Double
New! Laurel Highlands, Pennsylvania - The "Wright" Places July 17-18 \$500 Double
New! The Berkshires, Massachusetts July 21-23 \$686 Double
Rocky Coast of Maine & Maine Lobster Festival July 31-Aug 4	... \$1,144 Double
Ark Encounter & Creation Museum, Kentucky Oct 23-27 \$995 Double

ONE-DAY TOURS

Philadelphia Flower Show - The Garden Electric Mar 5 \$103
Philadelphia Flower Show - The Garden Electric Mar 6 \$103
National Cherry Blossom Festival, Washington, DC Apr 1 \$87
Bronx Zoo Apr 23 \$102
Green Dragon & Kitchen Kettle Village May 5 \$67
Intrepid Sea, Air, & Space Museum May 11 \$103
National Zoo, Washington, DC May 20 \$87
9/11 Memorial & Museum May 25 \$106
Winterthur - Museum, Garden & Library May 30 \$95
Baltimore Inner Harbor June 3
	with Aquarium	\$122 / without Aquarium \$79
Bronx Zoo June 11 \$102
Cape May Land & Sea June 17 \$123
Longwood Gardens - "Festival of Fountains" June 24 \$93
Point Pleasant - Jenkinson's Aquarium July 11 \$94



New! **QUECHEE BALLOON FESTIVAL**
Vermont
June 16 (Fri) - 18 (Sun)

Take in the beauty of equestrian stallions with a tour & show performance at Friesians of Majesty! Learn about Vermont's rural heritage at Billings Farm & Museum in Woodstock, complete with interactive programs & award-winning exhibits. Shop unique Vermont artisans at Quechee Gorge Village with everything from live alpacas to antiques & wine! The skies the limit at Quechee Hot Air Balloon Festival featuring up to 20 balloons, vendors, & a beer & wine garden! Finish the tour with a visit to Hildene Estate, the Lincoln Family Home of Abraham's son Robert.

4 Meals - \$685 Double



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